QUICK REFERENCE GUIDE 2023.



AMERIGROUP CUSTOMER SERVICE

For verification of eligibility and benefits please contact

Amerigroup Customer Service at (844) 946-1873 for SNP plans. All other plans: (844) 946-1875

PRIOR

AUTHORIZATION

Phone: (520) 274-4421 Fax: (520) 274-4943

CARE MANAGEMENT

Phone: (520) 392-8975 Fax: (520) 393-3244

Email: CareTeamAZ@P3HP.org

PHARMACY PRIOR AUTHORIZATION

Phone: (800) 788-2949 Fax: (858) 790-7100

24 hours a day / 7 days a week

CREDENTIALING

Email applications:

providerrelations@P3HP.org

Questions:

P3Credentialing@P3HP.org

CLAIM/ENCOUNTER SUBMISSION

P3 Health Partners Arizona PO Box 211095 Eagan, MN 55121

ELECTRONIC CLAIMS SUBMISSION

EDI Payer ID: **58375** *Professional, Institutional and Hospital Claims*

CLAIMS STATUS

Call to check claims status if claim has not been processed within 30 days of the initial submission.

Phone: (520) 867-6776 Email: claims@P3HP.org

Monday - Friday

8:00AM - 5:00PM PST

CLAIMS RECONSIDERATIONS

Requests for review must be submitted within 180 days of the Remittance Advice for denials, underpayment, etc.
P3 Health Partners - Arizona ATTN Claims Reconsiderations PO Box 211095
Eagan, MN 55121

Effective January 1, 2023



ANCILLARY VENDORS.



DIALYSIS	Northwest Tucson Dialysis LLC Tucson Central Dialysis Tucson South Central Dialysis Tucson West Dialysis Tucson East Diaylsis Swan Dialysis Oro Valley Dialysis Rita Ranch Dialysis Pascua Yaqui Tribe Dialysis Nogales Dialysis Sells Dialysis
DURABLE MEDICAL EQUIPMENT (DME)	Preferred Homecare (520) 888-4002 Sound Health Medical Supply (520) 694-0118 RXO2 Oxygen & Medical Equipment Supply (520) 751-1929
HEALTH & FITNESS PARTNER	Silver and Fit (877) 427-4788 Monday - Friday 5:00AM - 6:00PM www.silverandfit.com
HOME HEALTH	Professional HealthCare Network (PHCN) Phone: (480) 359-3834 Fax: (877) 612-7066 www.professionalcares.com
HOME INFUSION	SISU Healthcare Solutions, Inc. Phone: (480) 999-4488 Fax: (480) 999-6163
LABORATORY	Laboratory Corporation
MAIL ORDER PHARMACY	CarelonRx (previously IngenioRx) (833) 419-0530
MAMMOGRAPHY	Radiology Limited <u>radItd.com</u> Assured Imaging <u>assuredimaging.com</u> Simonmed Imaging <u>simonmed.com</u>
MOBILE URGENT CARE SERVICES	DispatchHealth dispatchhealth.com Every day 8:00AM - 10:00PM
OSTOMY SUPPLIES	Edgepark Medical Supplies (800) 321-0591 my.edgepark.com

Effective January 1, 2023

QUESTIONS? Contact P3 PROVIDER RELATIONS at (520) 392-8680 or email provider relations@P3HP.org



ANCILLARY VENDORS.



RADIOLOGY	Radiology Limited <u>RadItd.com</u> Simonmed Imaging <u>Simonmed.com</u>
SKILLED NURSING FACILITY	Santa Rita Care Center (520) 625-0178 Handmaker Jewish Services for Aging (520) 881-2323 Haven Health Tucson (520) 299-7088 Devon Gables Rehabilitation Center (520) 296-6181 Life Care Center of Tucson (520) 575-0900 Catalina Post Acute and Rehab (520) 795-9574 Foothills Rehabilitation Center (520) 733-8700 Sapphire Estates Rehab Centre (520) 300-6115
URGENT CARE	NextCare Urgent Care Southern Arizona Urgent Care TMC Urgent Care
UROLOGICAL SUPPLIES	Edgepark Medical Supplies (800) 321-0591 my.edgepark.com
WOUND CARE SUPPLIES	Edgepark Medical Supplies (800) 321-0591 my.edgepark.com

MEDICATION THERAPY MANAGEMENT PROGRAM (MTM)

The MTM program helps the patient and primary care doctor evaluate the effectiveness of a patients' medications.

You may qualify for the MTM Program if:

- YOU HAVE 3 OR MORE CHRONIC HEALTH PROBLEMS. THESE MAY INCLUDE:
 - > CHRONIC HEART FAILURE (CHF), DIABETES, HIGH BLOOD FAT LEVELS (HIGH CHOLESTEROL), HIGH BLOOD PRESSURE (HYPERTENSION), RHEUMATOID ARTHRITIS (RA)
- YOU TAKE 5 OR MORE DAILY MEDICINES IN THE FOLLOWING MEDICARE PART D DRUG CLASS:
 - > ANTIHYPERLIPIDEMICS, DISEASE-MODIFYING ANTI-RHEUMATIC DRUGS (DMARDS), ANTIHYPERTENSIVES, INSULINS, ORAL HYPOGLYCEMICS
- YOU ARE SPENDING \$4,935 OR MORE IN 2023 ON PART D COVERED MEDICATIONS
- * Additionally, members that are enrolled in their Health Plan's Drug Management Program(s) may be auto-enrolled in the MTM Program.

HOW TO ENROLL?

Members will automatically be enrolled into the program by the plan if they meet the above requirements.

HOW TO GET STARTED?

The member will receive a call from the plan's vendor to schedule a comprehensive medication review with the member.



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QUESTIONS? Contact P3 PROVIDER RELATIONS at (520) 392-8680 or email providerrelations@P3HP.org



2023 ID CARDS.





An Anthem Company

Member ID

Issuer ID: 80840 RxBIN: 020115 RxPCN: IS RxGRP: WM2A

RxID:

Amerivantage Classic Plus (HMO)

PCP:

PCP FIIOTIE

P3 Health Paranora Charles

Office Visit Copay: \$0
Specialist Visit Copay: \$35
Emergency Room Copay: \$120
Preven ive Copay: \$0
livehealthonline.com

CMS H1423-PBP: 004-000

Medicare R



Amerigroup

An Anthem Company

Members: Present this ID card to your healthcare provider before you receive services or supplies. See your Evidence of Coverage for covered services.

Providers and Hospitals: Prior authorization is required for all non emergency admissions and certain services. For emergency admissions, please call within 24 hours of treatment.

Claims: P3 Health Partners Arizona

P.O. Box 211095 Eagan, MN 55121 Payer ID: 58375

Pharmacy Claims: P.O. Box 52077

Phoenix, AZ 85072-2077

amerigroup.com/medicare

Customer Service: 1-844-946-1875 TTY: 711 Pharmacy Member Srvc: 1-833-498-1582 Help for Pharmacists: 1-833-377-4266 Providers: 1-520-867-6776 1-888-700-0992 Dental: 24/7 NurseLine: 1-866-805-4589 SilverSneakers: 1-855-741-4985

Use of this card by any person other than the member is fraud 10/05/2021

Effective January 1, 2023



