

QUICK REFERENCE GUIDE 2023.



AMERIGROUP CUSTOMER SERVICE

For verification of eligibility and benefits please contact **Amerigroup Customer Service** at **(844) 946-1873** for SNP plans. **All other plans: (844) 946-1875**

PRIOR AUTHORIZATION

Phone: **(520) 274-4421**
Fax: **(520) 274-4943**

CARE MANAGEMENT

Phone: **(520) 392-8975**
Fax: **(520) 393-3244**
Email: **CareTeamAZ@P3HP.org**

PHARMACY PRIOR AUTHORIZATION

Phone: **(800) 788-2949**
Fax: **(858) 790-7100**
24 hours a day / 7 days a week

CREDENTIALING

Email applications:
providerrelations@P3HP.org
Questions:
P3Credentialing@P3HP.org

CLAIM/ENCOUNTER SUBMISSION

P3 Health Partners Arizona
PO Box 211095
Eagan, MN 55121

ELECTRONIC CLAIMS SUBMISSION

EDI Payer ID: **58375**
*Professional, Institutional and
Hospital Claims*

CLAIMS STATUS

*Call to check claims status if claim
has not been processed within
30 days of the initial submission.*

Phone: **(520) 867-6776**
Email: **claims@P3HP.org**
Monday - Friday
8:00AM - 5:00PM PST

CLAIMS RECONSIDERATIONS

*Requests for review must be
submitted within 180 days of the
Remittance Advice for denials,
underpayment, etc.*

P3 Health Partners - Arizona
ATTN Claims Reconsiderations
PO Box 211095
Eagan, MN 55121

Effective January 1, 2023

**QUESTIONS? Contact P3 PROVIDER RELATIONS at
(520) 392-8680 or email providerrelations@P3HP.org**

ANCILLARY VENDORS.



<p>DIALYSIS</p>	<p>Northwest Tucson Dialysis LLC Tucson Central Dialysis Tucson South Central Dialysis Tucson West Dialysis Tucson East Dialysis Swan Dialysis Oro Valley Dialysis Rita Ranch Dialysis Pascua Yaqui Tribe Dialysis Nogales Dialysis Sells Dialysis</p>
<p>DURABLE MEDICAL EQUIPMENT (DME)</p>	<p>Preferred Homecare (520) 888-4002 Sound Health Medical Supply (520) 694-0118 RXO2 Oxygen & Medical Equipment Supply (520) 751-1929</p>
<p>HEALTH & FITNESS PARTNER</p>	<p>Silver and Fit (877) 427-4788 Monday - Friday 5:00AM - 6:00PM www.silverandfit.com</p>
<p>HOME HEALTH</p>	<p>Professional HealthCare Network (PHCN) Phone: (888) 705-5274 Fax: (877) 612-7066 www.prohcn.com</p>
<p>HOME INFUSION</p>	<p>SISU Healthcare Solutions, Inc. Phone: (480) 999-4488 Fax: (480) 999-6163</p>
<p>LABORATORY</p>	<p>Laboratory Corporation</p>
<p>MAIL ORDER PHARMACY</p>	<p>CarelonRx (previously IngenioRx) (833) 419-0530</p>
<p>MAMMOGRAPHY</p>	<p>Radiology Limited radltd.com Assured Imaging assuredimaging.com Simonmed Imaging simonmed.com</p>
<p>MOBILE URGENT CARE SERVICES</p>	<p>DispatchHealth dispatchhealth.com Every day 8:00AM - 10:00PM</p>
<p>OSTOMY SUPPLIES</p>	<p>Edgepark Medical Supplies (800) 321-0591 my.edgepark.com</p>

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RADIOLOGY	Radiology Limited Radltd.com Simonmed Imaging Simonmed.com
SKILLED NURSING FACILITY	Santa Rita Care Center (520) 625-0178 Handmaker Jewish Services for Aging (520) 881-2323 Haven Health Tucson (520) 299-7088 Devon Gables Rehabilitation Center (520) 296-6181 Life Care Center of Tucson (520) 575-0900 Catalina Post Acute and Rehab (520) 795-9574 Foothills Rehabilitation Center (520) 733-8700 Sapphire Estates Rehab Centre (520) 300-6115
URGENT CARE	NextCare Urgent Care Southern Arizona Urgent Care TMC Urgent Care
UROLOGICAL SUPPLIES	Edgepark Medical Supplies (800) 321-0591 my.edgepark.com
WOUND CARE SUPPLIES	Edgepark Medical Supplies (800) 321-0591 my.edgepark.com

MEDICATION THERAPY MANAGEMENT PROGRAM (MTM)

The MTM program helps the patient and primary care doctor evaluate the effectiveness of a patients' medications.

You may qualify for the MTM Program if:

- ♥ YOU HAVE 3 OR MORE CHRONIC HEALTH PROBLEMS. THESE MAY INCLUDE:
 - > CHRONIC HEART FAILURE (CHF), DIABETES, HIGH BLOOD FAT LEVELS (HIGH CHOLESTEROL), HIGH BLOOD PRESSURE (HYPERTENSION), RHEUMATOID ARTHRITIS (RA)
- ♥ YOU TAKE 5 OR MORE DAILY MEDICINES IN THE FOLLOWING MEDICARE PART D DRUG CLASS:
 - > ANTIHYPERLIPIDEMICS, DISEASE-MODIFYING ANTI-RHEUMATIC DRUGS (DMARDS), ANTIHYPERTENSIVES, INSULINS, ORAL HYPOGLYCEMICS
- ♥ YOU ARE SPENDING \$4,935 OR MORE IN 2023 ON PART D COVERED MEDICATIONS

* Additionally, members that are enrolled in their Health Plan's Drug Management Program(s) may be auto-enrolled in the MTM Program.

HOW TO ENROLL?

Members will automatically be enrolled into the program by the plan if they meet the above requirements.

HOW TO GET STARTED?

The member will receive a call from the plan's vendor to schedule a comprehensive medication review with the member.



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